



PASSENGER PORT FACILITIES

www.vtp.it



VENEZIA TERMINAL PASSEGGERI S.p.A.





VENEZIA TERMINAL PASSEGGERI S.p.A.



Destination Venice... The natural port of entry to Europe

2

Venezia Terminal Passeggeri S.p.A. was founded in 1997 by the **Venice Port Authority** in order to manage and improve cruise traffic in the Port of Venice. **Venezia Terminal Passeggeri S.p.A.** operates in **Marittima, St. Basilio and Riva dei Sette Martiri** areas stretching over a surface altogether of more than 260.000 sq. m. of which the Terminals occupy 55.948 sq. m. The maritime basin in the Marittima area measures about 123.700 sq. m. The Terminals are in a strategic position not only for the uniqueness of Venice, but also for the location context which allows an easy access to the city, and to all the attractions that surround Venice.

The shareholders of **Venezia Terminal Passeggeri S.p.A.** are the following: APV Investimenti S.p.A., Finpax S.r.l., SAVE S.p.A. (Venice Marco Polo Airport), Veneto Sviluppo S.p.A. and the Venice Chamber of Commerce.

The growing needs of cruise traffic and Venice's appeal as a cultural and tourist attraction have given rise to the radical transformation of the Port area starting from 1997 as a result of the joint effort of **Venezia Terminal Passeggeri S.p.A.** and the **Venice Port Authority**.

Such transformation is exemplified by the renovation of ancient port buildings once dedicated to the commercial traffic, which have now become modern and multi-purpose facilities. **Venezia Terminal Passeggeri S.p.A.**'s port facilities cater the needs of any ships berthing in Venice.

- The **Ferry Terminal 123** assists ferries for the Eastern Mediterranean area
- The **St. Basilio Terminal** accommodates medium-size cruise ships, mega-yachts and high speed hydrofoils and catamarans
- **Cruise Terminals 103, 107/108, 117** and **Terminal 1 Isonzo** in the **Marittima** area are multi-purpose facilities which, additionally to their main purpose, are utilized for hosting meetings, conventions and fairs
- **Terminal 2 Isonzo** will be opened during this season, while the refurbishment of the building **109/110**, which will be transformed on a multi-purpose cruise facility, will start shortly.

In addition **Venezia Terminal Passeggeri S.p.A.** is the majority shareholder of three specialized companies: **Venice Yacht Pier S.r.l.** (V.Y.P.) founded to increase yachting in Venice, **Venice Yachts and Ship Assistance** (V.Y.S.A.), dedicated to the promotion of services for the maxi-yachts market and **VTP Events S.r.l.**, created with the purpose to organize fairs and events.

Finally **Venezia Terminal Passeggeri S.p.A.** is a shareholder of **Ravenna Terminal Passeggeri S.r.l.**, which manages the new Cruise Terminal 'Porto Corsini', and is a minority shareholder of the newco **Venice New Port S.c.p.A.** founded to develop the project for the building of the new terminal dedicated to the Sea Highways which will be implemented in Fusina area (Venice Marghera) and which will include also berths for mega cruise ships.

Three words perfectly describe the main characteristics of the facilities of the **Venezia Terminal Passeggeri S.p.A.** and especially of its Cruise Terminals: **SECURITY, FUNCTIONALITY** and **VERSATILITY**.



SECURITY: World events have dictated that the European Community impose on all Ports under its jurisdiction an ISPS Code. As have the ship owners, ports and passenger terminals within the ports have had to make adjustments to guarantee the security levels to satisfy the ship security. While having always been important for the Port of Venice, **Venezia Terminal Passeggeri S.p.A.** has increased all the necessary measures for an efficient and effective control and prevention system adopting technological devices also according to the ISPS Code. A higher degree of security is a positive note for both ship operators as well as ports. We want to guarantee an enjoyable experience for your passengers during their time at the **Venezia Terminal Passeggeri S.p.A.**, given that in the eyes of the customer security has become a determining factor with which to choose both a cruise company, a ship, and the itinerary that it follows during the cruise.

FUNCTIONALITY: Is shown by the terminals various amenities and services offered to guarantee a pleasant stay and an easy transfer of the cruise passengers embarking and disembarking. The quays can berth up to 12 cruise ships whilst the terminals can guarantee the handling operations for those ships turning round in Venice. Location of the passenger terminals is strategic since St. Mark's Square is a few minutes away and reachable by water shuttle bus or on foot.

VERSATILITY: All cruise terminals are renovated in order to work as multi-purpose facilities housing also conventions, shows and exhibitions of different dimensions and typologies. The Terminal 103 is provided with a 550 seats auditorium and two conference rooms of 180 and 30 seats whilst Terminal 107/108 and Terminal 117 are unique locations for fairs and exhibitions.





VTP Engineering, innovative solutions for Passenger Ports



Since its foundation, **Venezia Terminal Passeggeri S.p.A.** (VTP) has reached and continues to fully exceed the objectives for which it was created, handling **an impressive 2.075.175 total passengers in 2010**, which represents a 193.08% increase since 1997. The Company has also expanded its operations beyond the Venice area, now also operating the Ravenna Cruise Ship Terminal as technical partner. The complexity associated with the management of a Passenger Port with these numbers, in terms of **ship traffic and passenger and operator handling, and with multiple operating sites** has led the VTP to look into **innovative solutions to improve how it manages passenger flows, to decrease the time ships must remain in the port, and to reduce energy consumption related to port operations.**

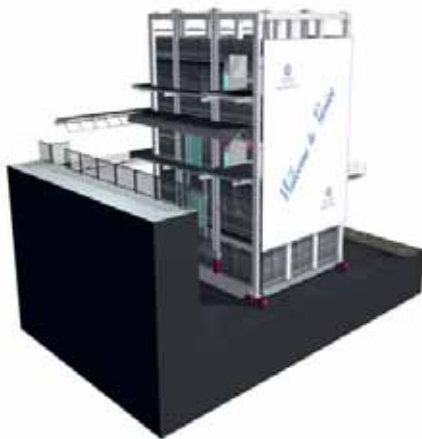
VTP Engineering was founded to meet this need and has developed into a division of **VTP S.p.A.**, the result of a partnership with **Abacoingegneria Treviso S.r.l.**, an engineering company highly respected in the area of industrial design, consulting for project management and technical engineering services. The objective of VTP Engineering is to design and implement innovative technological solutions and patents to apply to port-related areas.



MBT Multipurpose Boarding Tower

A NEW ENVIRONMENTAL-FRIENDLY SOLUTION FOR PASSENGER LOGISTICS AT THE PORT

The **MBT** is an innovative **multi-purpose tower for boarding and disembarking passengers from cruise ships**, which has recently been patented by **V.T.P. Engineering**. The **MBT** project originates from an analysis of the functional deficiencies of current boarding gangways in relation to the ever-greater dimensions and passenger capacity of the new cruise ships. The **MBT** facilitates the embarkment and disembarkment of passengers (especially those with reduced mobility) from cruise ships, using elevators to link the dock, terminal and vessel, regardless of the height of the boarding ramp, thereby giving a number of alternative and safer routes to passengers, dock operators and crew. The **MBT** has limited overall dimensions on the dock and leaves the ship side free for luggage delivery or other activities.



Venezia Terminal Passeggeri has implemented the first prototype of MBT, operating in Piave Quay, with the following technical features:

- Direct connection between Dock - Terminal - Ship.
- Boarding point: 4 m to 14 m high above the dock level, also for ships with outboard lifeboats.
- Functions:
 - movement of tower along the dock;
 - lifting of telescopic tunnel;
 - handling of boarding bridge.
- 3 lifts holding 26 persons each, for a flow of 2,300 persons/hour or more (one of the lift can be reserved for port and ship personnel).
- Security check point on dock for the access to the ship directly from the quay (or vice versa) even without using the Terminal.
- User-friendly also for unaccompanied passengers with reduced mobility.
- Short walking paths and limited slopes.
- Independent electricity generator for a total autonomy of the MBT even in case of lack of energy from the network (from the Terminal).
- Dimensions on dock: 9 m x 15 m.
- Tower height of 18 m.





Location

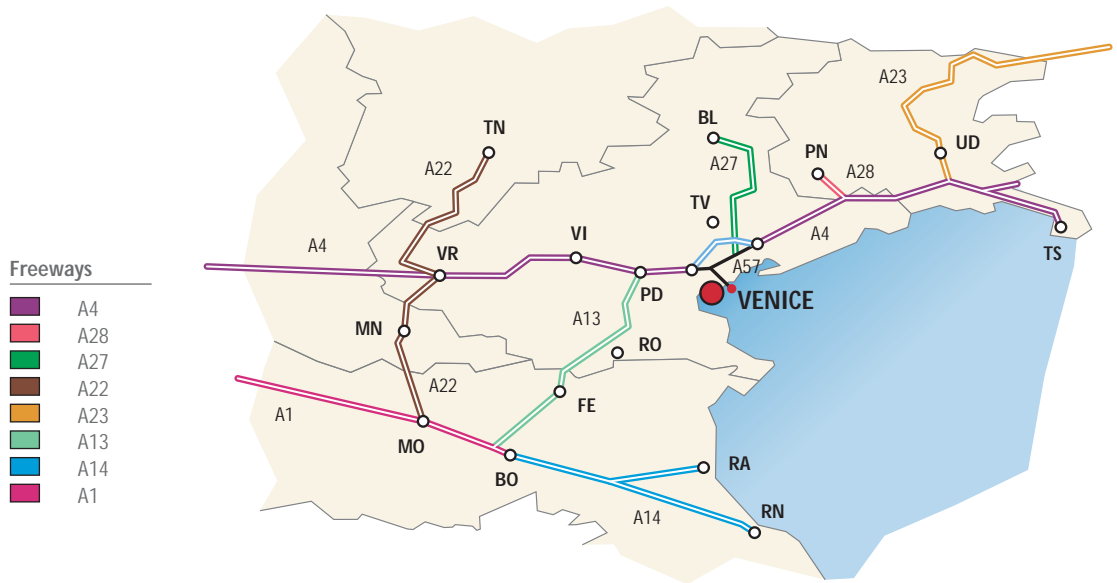
ALL TERMINALS ARE EASILY CONNECTED WITH THE MAINLAND:

in fact the Venezia Terminal Passeggeri S.p.A. is situated at the exit of the Ponte della Libertà (causeway connecting Venice to the main land), allowing to reach the Passenger Port by car, taxi-cab, water taxi, public waterway or bus. In addition all terminals are **only 3 minutes far from the historical city centre** and St. Lucia Railway Station thanks to the People Mover, a land funicular connecting the Passenger Port to Piazzale Roma, the point in which land traffic enters the city. This monumental work that has completely changed a side of the city and the town entrance, responding to local mobility and international visitor reception requirements, will be completed by construction of a new multi-storey car park along with shops and hotels located at the Marittima area. Furthermore, **less than 13 kilometers from the Venezia Terminal Passeggeri**, the Marco Polo Airport with its 200 daily flights completes the Port's claim to be one of the **most easily accessible Cruise Terminals**.



The port of Venice: strategically located and linked

- **Location of the passenger terminals** is strategic not only for the city, but as well for its easy access to all the attractions that surround Venice and the Veneto Region. Among the main cultural attractions **within 60 miles from the Port of Venice, you will find Treviso, Padua, Verona and Garda Lake**. The wineries of the Soave grape, the Euganean Hills, famous golf courses like the **Asolo Golf Club** or the **Lido of Venice**, the **Dolomites** and **Cortina d'Ampezzo** are an hour and a half drive away.
- **With over 100 specialized companies, including shipping agents**, providing services for shipping lines and cruise companies that call in Venice you will find an agent that fits your needs. This competitive environment guarantees the **highest level services** at competitive rates.



Distance

Belluno	(Bl)	Venice	Km	90	Rimini	(Rn)	Venice	Km	270
Bologna	(Bo)	Venice	Km	125	Rovigo	(Ro)	Venice	Km	85
Ferrara	(Fe)	Venice	Km	115	Trento	(Tn)	Venice	Km	215
Mantua	(Mn)	Venice	Km	160	Treviso	(Tv)	Venice	Km	27
Modena	(Mo)	Venice	Km	200	Trieste	(Ts)	Venice	Km	150
Padua	(Pd)	Venice	Km	38	Udine	(Ud)	Venice	Km	115
Pordenone	(Pn)	Venice	Km	80	Verona	(Vr)	Venice	Km	110
Ravenna	(Ra)	Venice	Km	230	Vicenza	(Vi)	Venice	Km	70

For further information on how to reach the Terminal please visit our Web site at: www.vtp.it



Venice makes a dream holiday come true!

Its **unique appearance**, its **countless attractions** and wealth of art treasures make it an **extraordinary experience**. Visit the **Doge's Palace**, one of its **famous cafés**, or walk to the **Accademia** which houses a collection of paintings by the most famous artists. Take a boat on the **Grand Canal** and admire the many noble gothic-venetian palaces. Tour in the extraordinary and unique **Ghetto** of Venice, the first ghetto of Europe, with its museum and two synagogues, still open to service. Lastly, a **trip in a gondola** under the renowned **Rialto Bridge** and the even more famous **Bridge of Sighs**. **Venice is the place to plan a vacation to always remember.**

DISTANCE FROM

Marittima Terminals-City centre: 1 km from P.le Roma

Means of reaching the Port: People Mover (land funicular connecting the Marittima berths to P.le Roma -3 minutes); taxi cab (5 minutes); public buses ACTV n. 6/ (arriving close to the entrance of the Port - 5 minutes)

St. Mark's Square: 3 km

Means of reaching the Port from St. Mark's Square: water taxi (15 minutes); public water taxi Alilaguna M Line (operating when ships are embarking and disembarking - 15 minutes)

Airport:

Marco Polo Venice Airport: 13 km

Treviso Airport: 44 km

Means of reaching the Port from Marco Polo Airport: taxi cab (20 minutes); water taxi (40 minutes), public buses ATVO (arriving/departing at/from P.le Roma - 20 minutes); public buses ACTV n. 5 (arriving/departing at/from P.le Roma - 20 minutes)

Marittima Terminals-Railway station:

Venice Railway Station St. Lucia: 1 km the Port can be reached on foot (20 minutes) or by People Mover (3 minutes)

Mestre Railway Station: 10 km (the Port can be reached by taxi cab or by public buses ACTV n. 2 arriving/departing at/from P.le Roma - 15 minutes)

TOURIST INFORMATION

Local population

(historical city centre): 59.942

Official language: Italian

Spoken languages:

English, Spanish, French, German

Time (GMT +/-): +1 hour

Travellers cheques: all

US \$: yes

Credit cards accepted: all

Currency: Euro

Useful Tourism contacts and Web sites:

Venice Tourist Board office:

www.turismovenezia.it/eng

Ph. +39 041 5298711

Veneto Region - Aldermanship of Tourism:

www.veneto.to

Ph. +39 041 2792644

Venice's Official Site for Tourism:

www.veniceconnected.com

Hotel reservation:

www.veneziasi.it

Ph. +39 041 5222264

(within Italy toll free 199173309)

SERVICES FOR CRUISE PASSENGERS OFFERED BY THE PASSENGER PORT OF VENICE

DEPOT AREAS

The Port facilities of the VTP located in the Marittima area are provided with wide depot areas for cars, campers, buses reserved to clients up to 40 depot spaces for buses and up to 1665 depot spaces for cars (21 spaces reserved for reduced mobility passengers).

PEOPLE MOVER TO/FROM HISTORICAL CITY CENTRE

Located outside the Marittima Port entrance, it's a public transportation system which, with a land funicular, connects the Marittima Passenger Port facilities to Piazzale Roma, the point in which land traffic enters the city, in 3 minutes trip.

WATER SHUTTLE ALILAGUNA TO/FROM MARITTIMA CRUISE TERMINALS - ST. MARK'S SQUARE

Operating approximately every 20 minutes on Saturday, Sunday, Monday and Tuesday when ships are embarking and disembarking cruise passengers.

PASSENGERS' INFORMATION DESKS

ATM

DUTY FREE

The Cruise Terminals 1/2 Isonzo, 107/108, 103, 117 and St. Basilio Terminal (dedicated also to hydrofoils traffic) host duty free shops available for departing passengers.

NEWSSTAND

FOOD & BEVERAGE AREAS

LEFT LUGGAGE DEPOSIT AND LOST & FOUND SERVICE

Left luggage deposits are available in the arrival areas of the terminals. The left luggage deposits are located on the ground floor of Terminals 1 Isonzo, 2 Isonzo, 107, 103, 117 and are open during the days when ships are embarking and disembarking cruise passengers.

Services provided by porters upon passenger's request:

- Luggage transfer from the Port (Marittima Cruise Terminals, St. Basilio Cruise Terminal) to St. Lucia Railway Station
- Luggage transfer to Hotels in Venice.

FOR FURTHER INFORMATION:

Portabagagli del Porto di Venezia

Ph. +39 041 5334734

Fax +39 041 5334735

E-mail: info@portabagaglidelporto.it

portabagagli@hotmail.com

www.portabagaglidelporto.it



Facilities and technical features of the Cruise Port

MARITTIMA CRUISE TERMINALS

6 Terminals are available for the berthing of cruise ships in the Marittima area:

TERMINAL 1 ISONZO

TERMINAL 2 ISONZO - New!

TERMINAL 103

TERMINAL 107 - 108

TERMINAL 117

ST. BASILIO TERMINAL

1 Terminal, located in St. Basilio area, dedicated to small cruise ships, yachts, high speed hydrofoils and catamarans.

RIVA SETTE MARTIRI QUAY

The Quay Riva Sette Martiri is available for ships in transit as well as for yachts and river cruise ships.

NAVIGATION (MAXIMUM SHIP DIMENSIONS ALLOWED)

Length: LOA 340 m. (1115' 06")

Width: no limit

Ship's max draught: 8,70 m. (28' 07")

Turning basin: suitable for the manoeuvre of ships up to LOA 340 m. (1115' 06")

Air draught: no limit in Venice Marittima, 53 m. (173' 11") in Marghera (Commercial and Industrial Port)

Anchorage: yes, at roadstead

Tidal movement/Range: about 1 m. (3' 03")

TECHNICAL FEATURES

Harbour: 24 hours

Ship Stay: no limit

Passenger Terminals: 7

Number of quays: 7

Maximum berthing capacity: 12

Quays length:

Plave: 549,57 m. (1803' 01")

Testata Marmi: 203,00 m. (666' 00")

Tagliamento: 726,70 m. (2384' 02")

Isonzo: 630,00 m. (2066' 11")

St. Marta: 465,24 m. (1526' 05")

St. Basilio: 342,57 m. (1123' 11")

Riva Sette Martiri: 360,40 m. (1182' 05")

Total quays length: 3.277,48 m.

(10752' 11")

Quays width: 20/50 m. (65' 07"/164' 01")

Suitable bollards and fenders



SERVICES

Pilotage compulsory: yes

Tugs available: yes

Ship tenders allowed: yes

Ship repair: yes

Bunkering: yes

Garbage disposal: yes

Water: yes

Provisions: yes

Electricity for containers and/or refrigerating units: yes

Container storage for 30 TEU

Depot areas: 40 buses; 1665 cars (21 spaces reserved for reduced mobility passengers)

ATM: yes

SECURITY

Procedure: according to EU rules, the National Plan for Maritime Security and Port Facility Security Plan

Immigration custom facilities

ISPS Code compliance security measures

Videosurveillance: 24/24 h (Closed Circuit TV with over 100 cameras)

Communication systems: UHF with dedicated channel



Marittima Cruise Terminal 1/2 Isonzo



Isonzo Terminal is a two-story building, divided into two parts: Isonzo 1, with a surface of 8,681 sq. m., has been opened in 2009, while Isonzo 2, with a surface of 8,681 sq. m., is to be opened in 2011. Designed for providing all passengers a smooth experience while embarking and disembarking, it counts among its amenities a fully licensed bar and café, two duty free shops and two VIP Lounges in the Departure Hall of each part of the Terminal, as well as a 1,432 sq. m. panoramic terrace allowing outgoing passengers to enjoy the timeless beauty of the lagoon city. Easy access to the Terminal 1/2 Isonzo is granted by the closeness of a short stay area available for drop off and pick up of passengers as well as by a car depot area, located just a few minutes' walk from the facility.

FEATURES AND TECHNICAL EQUIPMENT

Departures Area

Location: first floor

Surface: Isonzo 1 - 4.231 sq. m.

Isonzo 2 - 4.231 sq. m.

Embarkation equipment: Isonzo 1: 1 mobile passenger boarding gangway for the safe transit of passengers

Isonzo 2: 1 Multipurpose Boarding Tower (MBT) for the safe transit of passengers, operators and crew

Access: 4 lifts and 4 escalators

Reduced Mobility Access: the access to the Terminal is easy since there are no architectural barriers

Air-conditioning/Heating Systems: Yes

Waiting room: Isonzo 1 - a waiting room with 474 seats and a VIP lounge with 54 seats

Isonzo 2 - a waiting room with 474 seats and a VIP lounge with 54 seats

Check-in desks: Isonzo 1 - 20 serving 40 operators

Isonzo 2 - 20 serving 40 operators

LCD Monitors for passenger communications: available

WC: Isonzo 1: 7 men; 6 women

Isonzo 2: 7 men; 6 women

Reduced Mobility WC: Isonzo 1: 2

Isonzo 1: 2

SERVICES FOR EMBARKING PASSENGERS

Passengers' information desk: 1 located in Isonzo 1, 1 located in Isonzo 2

Duty Free: 1 located in Isonzo 1 and 1 located in Isonzo 2

VIP Lounge: 1 located in Isonzo 1 and 1 located in Isonzo 2

Refreshment area: 1 located in the central body of the Terminal

Arrivals Area

Location: ground floor

Surface: Isonzo 1: 4.450 sq. m.

Isonzo 2: 4.450 sq. m.

Air-conditioning/Heating Systems: Yes

WC: Isonzo 1: 7 men; 6 women

Isonzo 2: 7 men; 6 women

Reduced Mobility WC: Isonzo 1: 1

Isonzo 2: 1

SERVICES FOR DISEMBARKING PASSENGERS

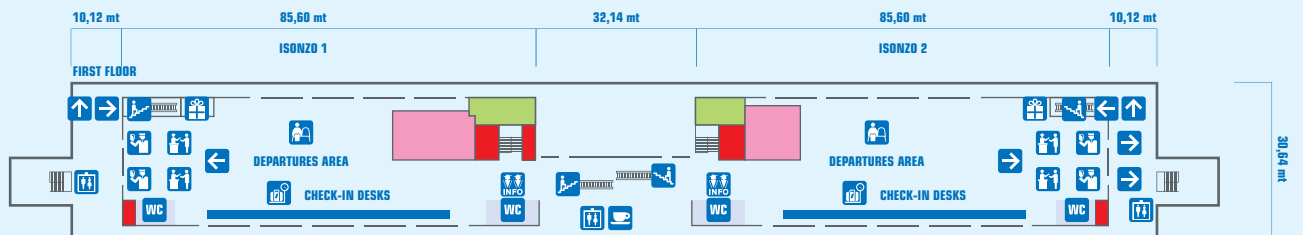
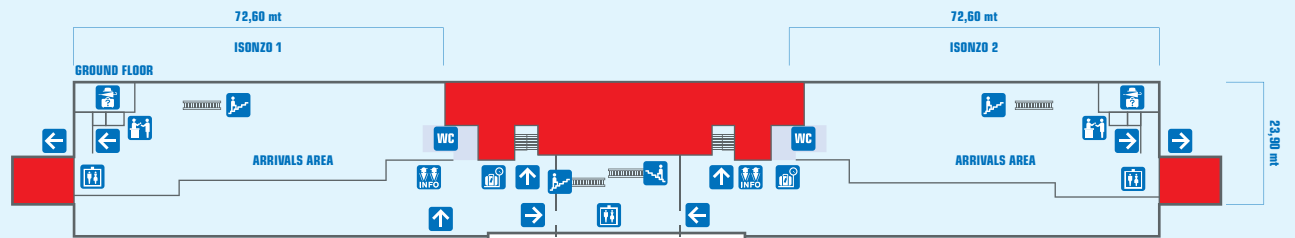
Passengers' information desk: 1 located in Isonzo 1, 1 located in Isonzo 2

Left Luggage Deposit and Lost & Found Service 1 located in Isonzo 1 and 1 located in Isonzo 2, both open from the beginning till the end of cruise operations

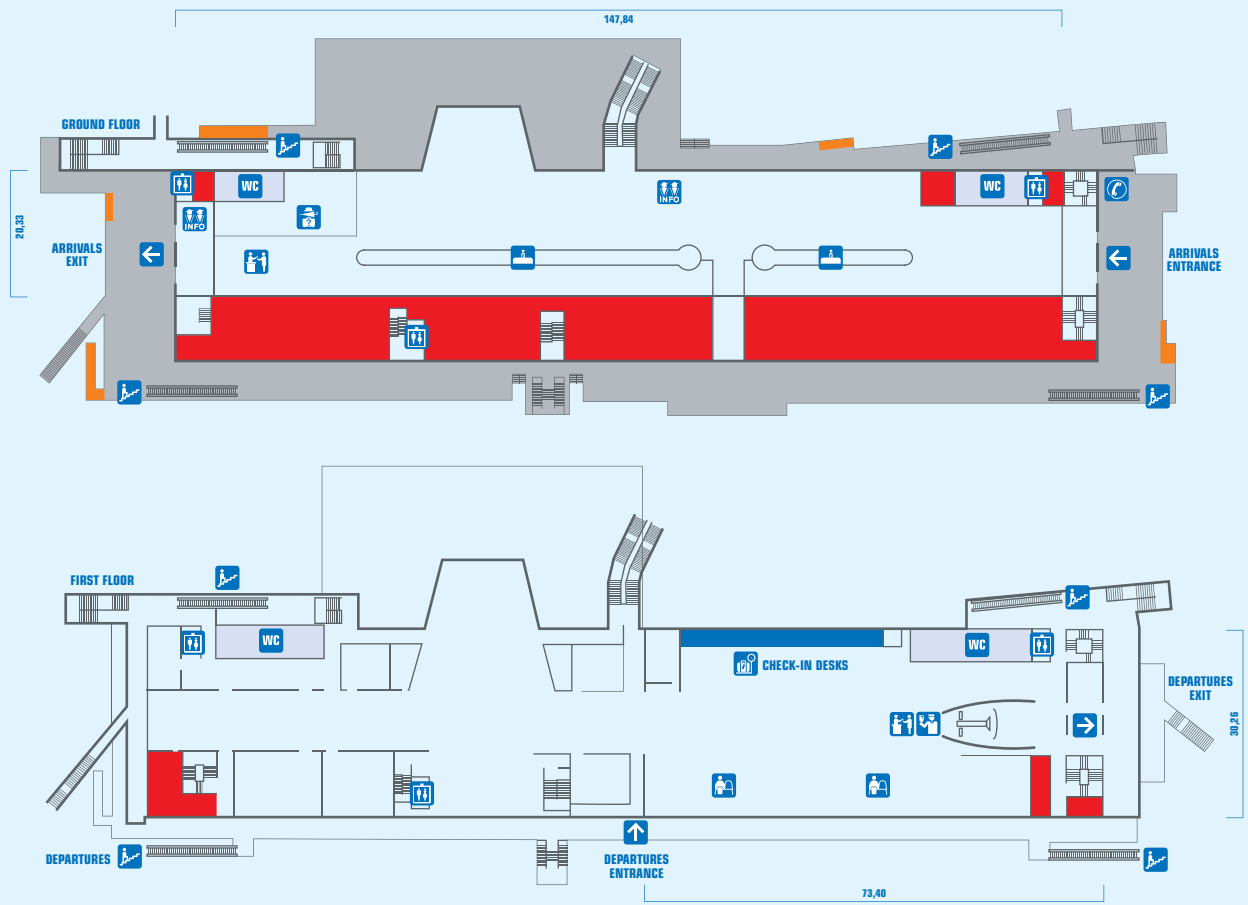
SERVICES FOR CRUISE OPERATORS













Cable and WI-FI connection service: available upon prior request





- | | | | | |
|--|--|--|--|---|
|  Info point |  Lift |  Toilets |  Duty free |  Not allowed |
|  Check-in desks |  Customs |  Luggage deposit and Lost & Found |  Café |  VIP lounge area |
|  Escalator |  Immigration police |  Waiting room | |  Offices |



- | | | | | |
|--|---|--|---|---|
|  Info point |  Escalator |  Immigration police |  Waiting room |  Wheelchair ramp |
|  Check-in desks |  Lift |  Toilets |  Phones |  Not allowed |
|  Conveyor belt |  Customs |  Luggage deposit and Lost & Found | | |

Marittima Cruise Terminal 103

FEATURES AND TECHNICAL EQUIPMENT

Departures Area

Location: first floor

Surface: 2.741/3.703 sq. m.

Access: 3 external staircases; 7 internal staircases, 4 escalators, 3 lifts

Reduced Mobility Access: 1 wheelchair ramp with lift

Air-conditioning/Heating Systems: Yes

Waiting room: 272 seats

Check-in desks: 10 serving 20 operators

WC: 6 men; women 6

Reduced Mobility WC: 3

SERVICES FOR EMBARKING PASSENGERS

Passengers' information desk: 1

Public Phones: 2

Arrivals Area

Location: ground floor

Surface: 3.363 sq. m.

Reduced Mobility Access: 3 wheelchair ramps

Air-conditioning/Heating Systems: Yes

Conveyor belts: 1 (linear m. 204)

WC: men 10; women 10

Reduced Mobility WC: 4

SERVICES FOR DISEMBARKING PASSENGERS

Left Luggage Deposit and Lost & Found Service open from the beginning till the end of cruise operations

Passengers' information desk: 1

Water Shuttle service to/from Port - Venice S. Mark: available immediately outside the Arrival Hall

Water taxi service to/from Port - Venice: available immediately outside the Arrival Hall

SERVICES FOR CRUISE OPERATORS

WI-FI connection service: available upon prior request

Terminal 103 is a state of the art facility, opened in 2003 and set on two levels with departures on the first floor and arrivals on the ground floor.

The Terminal offers passenger reception services, conveyor belts for luggage and customs controls, while dedicated taxi ranks are located around the dockyard.

Marittima Cruise Terminal 107/108

Terminal 107/108 is a two-storey facility restored at the end of 90s years. Equipped with a modern adjustable gangway and designed for easing the transit of in and outgoing passengers without compromising security and customs controls, it allows the simultaneous berthing of more than one large ship. Easy access to embarking and disembarking procedures is granted by the strategic location of the facility: the proximity with car depot areas 1 and 2, the availability of dedicated taxi ranks and areas for cruise line transfer coaches immediately outside the Arrival Hall allow for a more rational and problem-free management of passenger flows. Easy access to the terminal **107/108** for passengers with reduced mobility (PRMs) is granted by gentle ramps, wider access pathways as well as by wheelchair lifts.

FEATURES AND TECHNICAL EQUIPMENT

Departures Area

Location: first floor

Surface: Terminal 107 - 2.740 sq. m.; Terminal 108 - 2.750 sq. m.

Access: 1 escalators, 2 lifts

Reduced Mobility Access: 1 wheelchair access with lifts

Air-conditioning/Heating Systems: Yes

Waiting room: 2 - Terminal 107 - 450 seats; Terminal 108 - 750 seats

Check-in desks: 15 serving 30 operators

LCD Monitor for passengers communications: available in Terminal 107

WC: 7 men; 7 women

Reduced Mobility WC: 1

SERVICES FOR EMBARKING PASSENGERS

ATM: 1

Duty Free: 2

Food and beverage area: 1

Food & beverage vending machines: 1 located in Terminal 107

Passengers' information desk: 1

Public Phones: 4 located in Terminal 107; 5 located in Terminal 108

Arrivals Area

Location: ground floor

Surface: Terminal 107 - 2.550 sq. m.; Terminal 108 - 2.800 sq. m.

Reduced Mobility Access: 2 wheelchair ramps

Air-conditioning/Heating Systems: Yes

Heating Systems: Yes

WC: 11 men; 9 women

Reduced Mobility WC: 4

SERVICES FOR DISEMBARKING PASSENGERS

Left Luggage Deposit and Lost & Found Service open from the beginning till the end of cruise operations located at Terminal 107

Newsstand: 1 located outside the Arrival Hall of the Terminal 107

Passengers' information desk: 1 located at Terminal 107

Food & beverage vending machines: 1 located at Terminal 107

Taxi desk: 1 located at Terminal 107

Vending machines: available outside the Arrival Hall of the Terminal 107

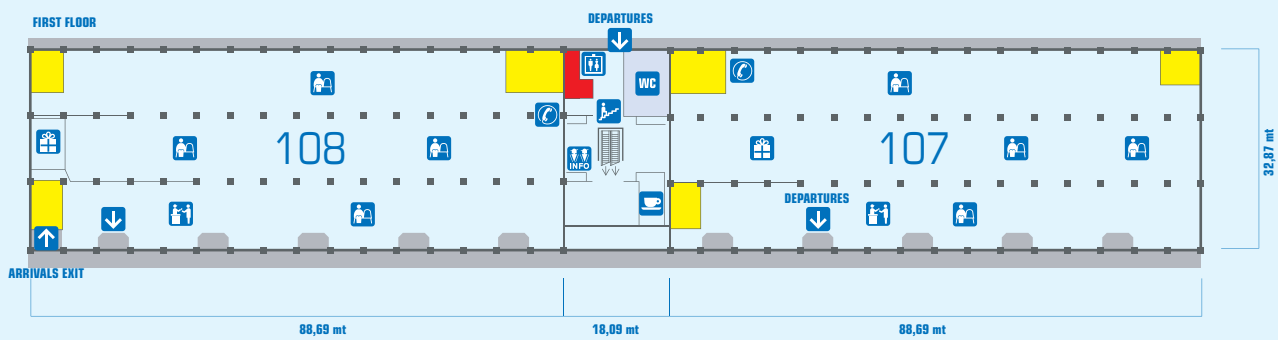
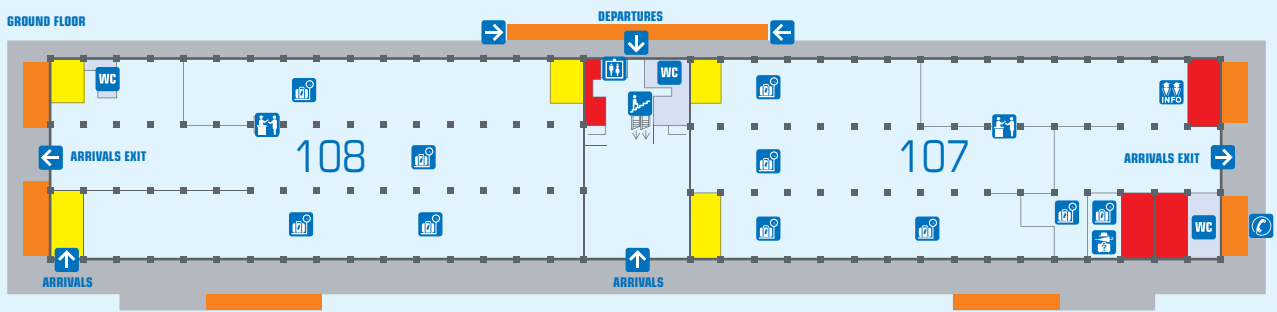
Water Shuttle service to/from Port - Venice S. Mark: available immediately outside the Arrival Hall of the Terminal 107

Water taxi service to/from Port - Venice: available immediately outside the Arrival Hall of the Terminal 107

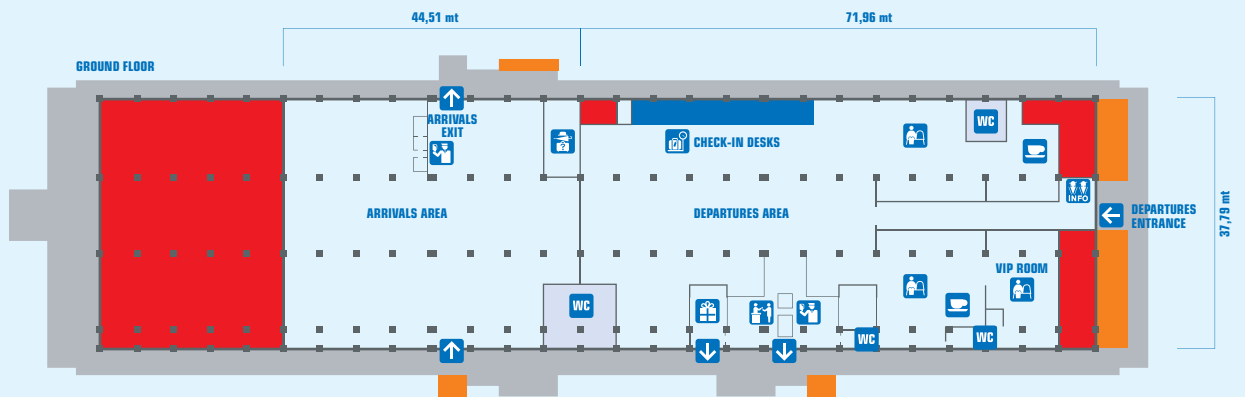
SERVICES FOR CRUISE OPERATORS

WI-FI connection service: available upon prior request





- | | | | | |
|--|--|--|---|---|
|  Info point |  Lift |  Toilets |  Duty free |  Not allowed |
|  Check-in desks |  Customs |  Luggage deposit and Lost & Found |  Café |  Wheelchair ramp |
|  Escalator |  Immigration police |  Waiting room |  Phones |  Stairs |



- | | | | | | | | |
|---|----------------|---|----------------------------------|---|--------------|---|-----------------|
|  | Info point |  | Immigration police |  | Waiting room |  | Not allowed |
|  | Check-in desks |  | Toilets |  | Duty free |  | Wheelchair ramp |
|  | Customs |  | Luggage deposit and Lost & Found |  | Café | | |



Marittima Cruise Terminal 117

FEATURES AND TECHNICAL EQUIPMENT

Departures Area

Location: ground floor

Surface: 2.705 sq. m.

Reduced Mobility Access: 2 wheelchair ramps

Air-conditioning/heating system: yes

Waiting room: 3 (of which 1 VIP room) - 600 seats

Check-in desks: 15 computer-linked counters for a total of max 30 operators

LCD Monitor for passengers communications: available

WC: 9 men; 10 women; 1 nursery

Reduced Mobility WC: 1

SERVICES FOR EMBARKING PASSENGERS

Information desk: 1

Duty Free: 1

VIP Lounge: 1

Food and beverage area: 1

Food & beverage vending machines: 2

Arrivals Area

Location: ground floor

Surface: 1.620 sq. m.

Air-conditioning/Heating System: yes

Reduced Mobility Access: 2 wheelchair ramps

WC: 2 men; 3 women

Reduced Mobility WC: 1

SERVICES FOR DISEMBARKING PASSENGERS

Left Luggage Deposit and Lost & Found Service open from the beginning till the end of cruise operations

SERVICES FOR CRUISE OPERATORS

WI-FI connection service: available upon prior request

The **Building 117**, a former warehouse converted into a modern cruise terminal, was opened in 2006 for facing the increasing numbers of ship calls.

Divided into two separate functional areas, both on ground floor, with a 2.705 sq. m. Departures Hall and a 1.620 sq. m. Arrivals Hall, it is provided with three waiting rooms, a duty free shop, a large check-in area with high-tech security screening systems, as well as with facilities for reduced mobility passengers (PRMs). Easy access to the terminal is ensured by the proximity of the car depot area 1 and 3 as well as by the adjacency of dedicated taxi areas for drop off and pick up of passengers.

Terminal St. Basilio

Terminal St. Basilio, a single storey ground floor facility, built at the end of 80s and renovated in 90s, offers assistance and support to small cruise ships, river cruise ships, high speed hydrofoils and catamarans from/to Croatian and Slovenian coasts and maxi-yachts, providing all services necessary to embarking/disembarking procedures: check-in, luggage acceptance, customs control and high-tech security screening. Thanks to its closeness to the waterfront promenade Zattere (few meters of walking from the quay), the terminal St. Basilio is the ideal start point for shore excursions.

FEATURES AND TECHNICAL EQUIPMENT

Location: ground floor

Surface: 1.634 sq. m.

Reduced Mobility Access: yes

Waiting room: 165 seats

Check-in desks: 8 serving 16 operators

LCD Monitor for passenger communications: available

WC: 4 men; women: 4

Reduced Mobility WC: 1

SERVICES FOR EMBARKING/DISEMBARKING PASSENGERS

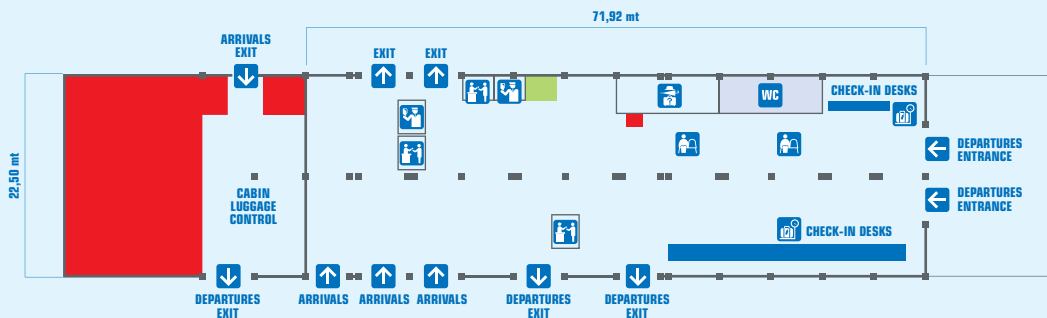
Food & beverage vending machines: 3

Public Phones: 2

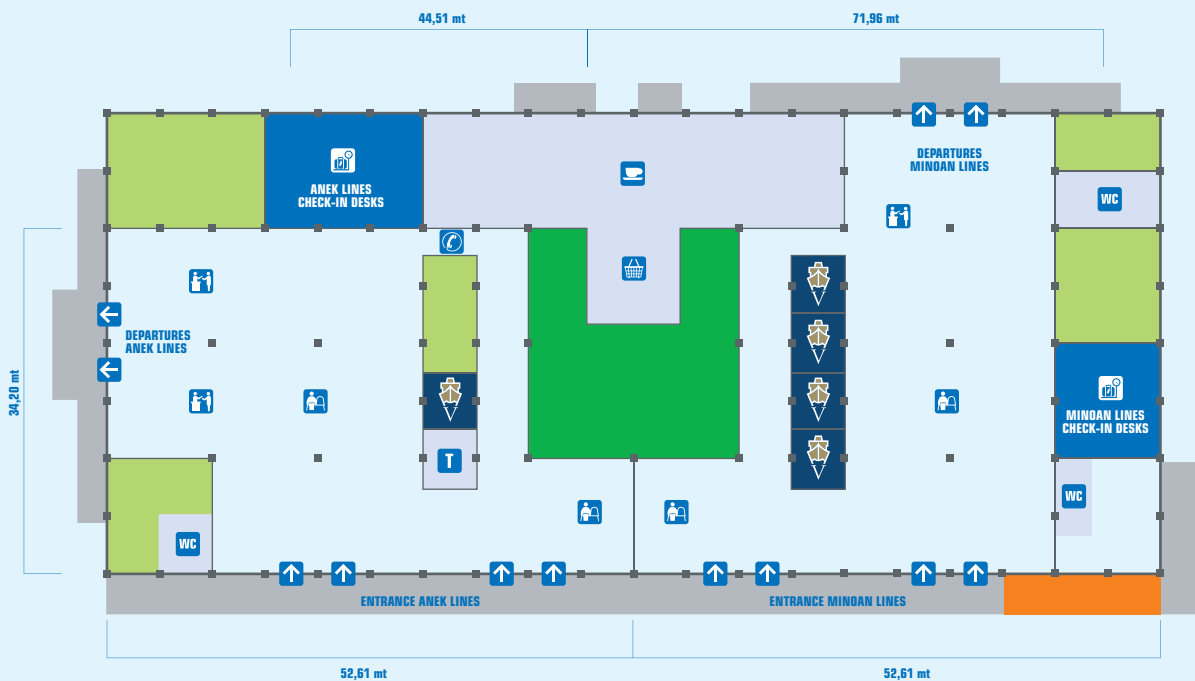
SERVICES FOR CRUISE OPERATORS



WI-FI connection service: available upon prior request





- | | | | | | |
|---|--------------------|---|----------------------------------|---|-------------|
|  | Check-in desks |  | Toilets |  | Not allowed |
|  | Customs |  | Luggage deposit and Lost & Found |  | Offices |
|  | Immigration police |  | Waiting room | | |



- | | | | | |
|--|--|--|---|---|
|  Check-in desks |  Toilets |  Café |  Tobacco shop |  Wheelchair ramp |
|  Customs |  Waiting room |  Phones |  Venezia Terminal Passeggeri |  Offices |
|  Duty free |  Minimarket |  Garden | | |



GENERAL TECHNICAL FEATURES AND FACILITIES OF THE FERRY PORT

NAVIGATION (MAXIMUM SHIP DIMENSIONS ALLOWED)

Length: according to assigned pier (see below note)

Width: for ships equipped with side ramp no limitations; for ships equipped with bow or stern ramp: limitations in relation to the Ro/Ro pier's ramp

(measuring 27 m. - 88' 07")

Draught: 8,70 m. (28' 07")

Turning basin: suitable for the manoeuvre of ships up to LOA 340 m. (1115' 06")

Air draught: no limit in Venice Marittima, 53 m. (173' 11") in Marghera (Commercial and Industrial Port)

Anchorage: yes, at roadstead

Tidal movement/Range: about 1 m. (3' 03")

TECHNICAL FEATURES

Harbour: 24 hours

Ship Stay: no limit

Passengers Terminal: 1 (4.800 sq. m.), also available for cruise ship

Seats: 350

Depot areas:

Cars depot area capacity: 1.050 cars

Trailers depot area capacity: 350 trailers

Number of quays specialized in RO-RO berthing: 2

Maximum specialized in RO-RO berthing capacity: 2

Quays length:

Banchina Piave (specialized

in RO-RO berthing): 549,57 m. (1803' 01")

Testata Marmi (specialized in RO-RO berthing): 203,00 m. (666' 00")

Specialized in RO-RO berthing total quays length: 752,57 m. (2469' 01")

SERVICES

Pilotage compulsory: yes

Tugs available: yes

Ship tenders allowed: yes

Ship repair: yes

Bunkering: yes

Garbage disposal: yes

Water: yes

Provisions: yes

Loading and unloading of trailers: yes

Electricity for containers and/or refrigerating units: yes

SECURITY

Procedure: according to EU rules, the National Plan for Maritime Security and Port Facility Security Plan

Immigration custom facilities

ISPS Code compliance security measures

Videosurveillance: 24/24 h (Closed Circuit TV with over 80 cameras located all over the Port area)

Communication systems: UHF with exclusive channel

Marittima Ferry Terminal 123

The **Terminal 123** stretches over an area of 60.000 sq. m. Opened in 1999, it provides assistance to daily ferries from/to Greece thanks to two berths capable of accommodating most of Ro-Ro vessels currently in service, including Ro-Pax ships. Its close proximity to the assembly lanes where vehicles wait for notification of boarding allow passengers to enjoy the various services offered inside the building: ticket offices, café, restoration area, mini market, etc. Easy access to the terminal for passengers with reduced mobility (PRMs) is granted by gentle ramps as well as by wider access pathways.

FEATURES AND TECHNICAL EQUIPMENT

Departures Area

Location: ground floor

Surface: 4.894 sq. m.

Reduced mobility Access: wheelchair ramps

Waiting room: 2 - 180 seats and 120 seats

Air-conditioning/Heating Systems: Yes

Ticket Office: 7

WC: 5 men; 6 women

Reduced Mobility WC: 2

SERVICES FOR PASSENGERS

Café: 1

Minimarket: 1

Tobacco shop: 1

Food & beverage vending machines: 6

Public Phones: 7

Customs and Passport control: 3

Maxi-yachts in Venice

The yachting market is in continuous evolution and the city of Venice has experienced exponential growth as a yacht destination satisfying the needs of demanding clients. To better respond to the increasing demand of maxi-yachts berthings, **Venezia Terminal Passeggeri S.p.A.** has established two specialized companies of which it is the majority shareholder: **Venice Yacht Pier S.r.l. (V.Y.P.)**, founded to manage and improve the city's berthing and **Venice Yachts and Ships Assistance (V.Y.S.A.)**, a consortium of companies offering technical and nautical services to the yacht and maxi-yacht market. In consideration of the increasing number of berthing requests and of the dimensions of the yachts, the **Venezia Terminal Passeggeri S.p.A.** is arranging to extend and further develop better facilities to house them. The aim is to make the areas dedicated to yachts more functional and attractive.

VENICE YACHT PIER S.R.L. (V.Y.P)

Santa Marta, Punto Franco,
Fabbricato 17 - 30123 Venice Italy
Ph. +39 041 533.4177
Fax +39 041 533.4179
www.veniceyachtpier.com; info@veniceyachtpier.com



Over the past 5 years, the city of Venice has experienced exponential growth as a yacht destination. As well as an ever increasing number of berthing requests, the average size of the visiting vessels has grown year on year. Venezia Terminal Passeggeri S.p.A. has therefore been putting forward ideas to develop new berths and facilities as well as looking to maintain and improve existing ones. Venice Yacht Pier S.r.l. was founded with the principle objective of facilitating the development of the yacht industry in Venice by improving the city's berthing. With the participation of its principle shareholder Venezia Terminal Passeggeri S.p.A., V.Y.P. is already putting forward ambitious new development plans for building the industry in the future.

VENICE YACHTS AND SHIPS ASSISTANCE (V.Y.S.A.)

Santa Marta, Punto Franco,
Fabbricato 17 - 30123 Venice Italy
Ph./Fax: +39 041 533.4777
www.vysa.it; info@vysa.it



Venice Yachts & Ships Assistance (V.Y.S.A.), of which Venezia Terminal Passeggeri S.p.A. is the major shareholder, is a consortium of companies offering technical and nautical services to the yacht and maxi-yacht market. V.Y.S.A. intends to become an important reference point of the Venetian Nautical Pole thanks to the professional skills in the nautical market brought by every single associated company.

List of the associated companies: Agenzia Favret S.r.l.; Agenzia Nautica De Lena Barbara; Blue Venice Shipping S.r.l.; Cantiere Gruppo Faldis S.a.s. di Toffolo & C.; Gregolin Lavori Marittimi S.r.l.; Interporto di Venezia S.p.A.; Laguna Trasporti e Manutenzioni di Tosi Pietro; Marina del Cavallino S.r.l.; Marina Fiorita S.r.l.; New 48th di Roberto Padoan; Osma S.n.c. di Milan Bruno & C.; Porto Turistico di Jesolo S.p.A.; Secur Mar Italia S.r.l.; S.I.R.M.A. Società Italiana Radiomarittima S.p.A.; Sistema Walcon S.r.l.; Trasmare S.r.l.; Venezia Terminal Passeggeri S.p.A.



GENERAL TECHNICAL FEATURES FOR YACHTS

NAVIGATION (MAXIMUM YACHT DIMENSIONS ALLOWED)

Length: from 25 m. (82' 00") to 100 m. (328' 01") and over

Berth draught: from 8 m. (26' 03") to 11 m. (36' 01")

Sea floor: mud

Prevailing winds: E N E, SE S, SW

Internal basin: exposed to the southern winds

Limitations: according to Harbour office and Venice Municipality ordinances

SERVICES

Berths provided with electricity outlets located in Tagliamento quay n. 15 (125/250/400A)

St. Marta n. 24/n. 25 (125/250/400A) and Adriatica (n. 4 electricity outlets 125/250A)

Security services for commercial yachts over 500 GWT

For maxi-yachts berth reservation please visit: www.veniceyachtpier.com

For maxi-yachts technical and nautical services please visit: www.vysa.it



Venice: the starting point of an unforgettable stay

26

Venice is one world's **most unique cities, architecturally, historically and environmentally**. A trip to Venice is one you'll never forget, even if you choose to do nothing more than sit at an outdoor café and watch the world pass. There is **so much for the visitor to see** and do that even a week hardly suffices. But Venice can also be the **starting point of an exciting trip in the surrounding region known as Veneto**, one the most beautiful Italian regions. Veneto offers to cruise passengers more than 200 excursions. From visits to **vineyards** such as the Prosecco or the Soave areas to **Veneto villas** such as Villa Barbaro made by Palladio and hosting the renowned Veronese frescos. From **historic cities** such as Verona or Treviso to mountain bike adventures or **thermal baths** stays in the sweet Euganean Hills and alpine hikes in the charming **Dolomites** mountains.

F.A.Q. BY CRUISE PASSENGERS

Q: How do I get from the ship to St. Mark's Square?

A: Most cruise lines provide complimentary water shuttle service, but you can hop on Alilaguna, a public water shuttle service connecting Marittima Terminals to St. Mark's Square in about 15 minutes (operates every 20 minutes).

For fares and timetable please visit: www.alilaguna.it

Q: How do I get from the ship to the Historical City center?

A: Outside the Marittima port entrance you will find the People Mover station. The People Mover is a public transportation system which, with a land funicular, connects the Marittima Passenger Port facilities to Piazzale Roma, the point in which land traffic enters the city, in 3 minutes trip.

For fares and timetable please visit: www.asmvenezia.it

Q: How do I get from the airport to my ship?

A: The Venice Airport Marco Polo is about 13 km from the Port of Venice. Most cruise lines provide transfers, but there are alternative means of reaching the Port:

- Taxi cab (about 20 minutes)
- Water taxi (about 40 minutes)
- Public buses ACTV line n. 5 or ATVO arriving/departing at/from P.le Roma, close to the Port of Venice (about 10 minutes)

Q: How do I find information on the web about Venice and the Veneto region?

A: For information and links to additional resources visit the following:

Venice: www.turismovenetia.it/eng; www.veniceconnected.com

Veneto Region: www.veneto.to

Padua: www.turismopadova.it

Dolomites: www.infodolomiti.it

Verona: www.tourism.verona.it

Lake Garda: www.illagodigarda.eu/inglese

Vicenza: www.vicenza.org

Treviso: www.marcatreviso.it

Euganean Hills: www.turismotermeeuganee.it

Riviera del Brenta: www.rivieradelbrenta.com

Q: Where do I find information once in Venice?

A: In the cruise terminals at the passengers' information desks our hostesses are available to provide information including a complementary City map. If you're staying in Venice, visit the Venice Tourist Board offices at P.le Roma, St. Lucia railway station and St. Mark's Square. Telephone is (+39) 041 5298711

Q: What hotels do you recommend in the city center?

A: There are many hotels in the city centre. To research hotels and to book online, visit www.veneziani.it or call +39 041 5222264 (within Italy toll free 199173309)

Venezia Terminal Passeggeri's useful contacts



VENEZIA TERMINAL PASSEGGERI S.P.A.'S

OFFICES:

Marittima Fabbricato 248
30135 Venice - Italy
E-mail: vtp@vtp.it;
Web: www.vtp.it

Switchboard:

Ph. +39 041 2403000
Fax +39 041 2403091

Company Secretariat:

Ph. +39 041 2403001
Fax +39 041 2403091
E-mail: vtp@vtp.it

Administration and Finance Department:

Ph. +39 041 2403011/
12/13/15/16
Fax +39 041 2403095
E-mail: elisabetta.sinagra@vtp.it

Commercial Development, Marketing, PR and Events Department:

Ph. +39 041 2403020/
21/22/23/24/25/26
Fax +39 041 2403091
E-mail: f.drigo@vtp.it

IT Department:

Ph. +39 041 2403059
Fax +39 041 2403091
E-mail: p.saro@vtp.it

Operations Department:

Ph. +39 041 2403033/40
Fax +39 041 2403090
E-mail: operativo@vtp.it

Safety, Environment and Quality:

Ph. +39 041 2403035
Fax +39 041 2403090
E-mail: qse@vtp.it

Security Department (PFSO):

Ph. +39 041 2403035
Fax +39 041 2403090
E-mail: m.zanforlin@vtp.it

Technical Department:

Building sector
Ph. +39 041 2403052/57
Electromechanical sector
Ph. +39 041 2403050/51
Fax +39 041 2403091
E-mail (building sector):
g.perricone@vtp.it
E-mail (electromechanical sector):
g.zecchin@vtp.it

VTP ENGINEERING

Ph. +39 041 2403051
+39 0422 262588
Fax +39 041 2403091
+39 0422 263960
E-mail:

vtpengineering@vtpengineering.it
Web: www.vtpengineering.it

Car Depot for cruise passengers (upon reservation):

Ph. +39 041 2403033/40
Web: www.vtp.it

Lost & Found and Left Luggage Deposit service

Portabagagli del Porto di Venezia
Ph. +39 041 5334734

Other services

(check-in, information, etc.)
Ph. +39 041 2403040





Printed
February 2011
Project
Emporio ADV





VENEZIA TERMINAL PASSEGGERI S.p.A.

Ph. +39 041 240.3000 · Fax +39 041 240.3091
Marittima Fabbricato 248 · 30135 Venice - Italy
www.vtp.it - vtp@vtp.it